

Travel Professionals International & Great Lakes Bus Tours

Terms and Conditions for Tours



Reservations: A deposit must be received within seven days of booking or the reservation may be cancelled. Full payment is due 45 days prior to departure. If a reservation is made within 45 days prior to departure, full payment is payable within seven days.

Rates: All rates are in Canadian currency, unless otherwise indicated. Payments may be made by cheque, cash, Visa or Master Card.

Cancellation Fees for Tours:

46 days or more prior to departure

- no charge

22-45 days prior to departure

- you will be charged 50% of tour price

21 days or less prior to departure

- no refunds

We cannot make any exceptions to these policies. To avoid loss of payments, we recommend the purchase of Cancellation Insurance.

Insurance: Travel Professionals International & Great Lakes Bus Tours strongly recommend the purchase of Cancellation Insurance on all tours and Medical or Comprehensive Insurance on tours travelling outside of Ontario. It is the passenger's responsibility to be familiar with the particular insurance carried as there may be pre-existing clauses, which can cause limitations to coverage. Travel Professionals International & Great Lakes Bus Tours assumes that upon booking a tour package that the passenger is in good health and there is no known reason that a cancellation will occur. If Cancellation Insurance is desired, a passenger must purchase it at the time a deposit is made. There will be no exceptions allowed. All insurance purchases are non-refundable, unless Travel Professionals International & Great Lakes Bus Tours cancels the tour. With cancellation insurance, you must notify Travel Professionals International & Great Lakes Bus Tours and the insurance company the day the particular reason occurs. If you do not notify the insurance company on this date, a fee may be charged. We will assist you when possible with any insurance claims.

Cancellation by Great Lakes Bus Tours

All tours are subject to cancellation without prior notice. Travel Professionals & Great Lakes Bus Tours shall have no responsibilities beyond the full refund of the passenger's deposits and payments. Occasionally, we are forced to cancel a tour when there is a lack of interest shown in the trip, only to find out later that others were waiting until closer to the departure date to call. To ensure the success of our tours we encourage you to make your reservations early.

Identification: Canadian Citizens must carry proof of citizenship. As of June 2009, a Passport or Nexus Card will be required when traveling into the USA.

Passengers with Special Needs: Persons requiring special assistance must be accompanied by a companion to care for these needs.

Smoking is not permitted on the motor coach.

Baggage: One large suitcase and one small carry-on bag are permitted per passenger. Although the Tour Director and Driver make every effort to handle luggage as carefully as possible, it is not the responsibility of Travel Professionals International & Great Lakes Bus Tours if items are damaged. Baggage and personal effects are the sole responsibility of the owner at all times.

Responsibility: Travel Professionals International & Great Lakes Bus Tours act solely as an organizer of the tours and are responsible for making all reservations and chartering the routes as outlined, but it is expressly understood and agreed between the tour organizer and the passengers that Travel Professionals International & Great Lakes Bus Tours shall not be responsible for:

- non-performance on the part of any hotel or other accommodation for any act or omission that cannot be directly attributed to the neglect of the tour organizer;
- any delays, misconnections, loss, damage or injuries to persons or property or for mechanical defects or failure, however caused or for any substitution of hotels or carrier equipment beyond the control of Great Lakes Bus Tours, or for any additional expenses occurred thereby;
- any inconvenience, loss of enjoyment, upset, disappointment, distress or frustration whether physical or mental however caused.
- any additional costs incurred or any ancillary loss sustained as a result of cancellations or delays of tours caused by inclement weather conditions, acts of God, or any other event, which result in one or more persons being unable to continue or complete the tour through no direct fault of the tour organizer.

All tour itineraries are subject to change without prior notice. Travel Professionals International & Great Lakes Bus Tours reserves the right to make any changes before or during the tour for the comfort and enjoyment of the passengers and it is agreed and understood that for any increase in costs occasioned by such change shall be paid for by the passengers or any decrease of the costs occasioned by the change shall be refunded to the passenger. Travel Professionals International & Great Lakes Bus Tours reserves the right to decline any person as a member of the tour at any time before or during the tour should such person's presence be considered detrimental to the interest, comfort and enjoyment of other passengers. Persons leaving a tour during operation will not receive a refund of unused services. Travel Professionals International & Great Lakes Bus Tours and all passengers agree that the conditions set out herein are part of the terms between the passenger and the tour organizer. Any deposit given to Travel Professionals International & Great Lakes Bus Tours will represent an acceptance by the passenger of all aforementioned conditions.